

Medical Necessity Criteria 2019

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New Directions Behavioral Health P.O. Box 6729 Leawood, KS 66206-0729 www.ndbh.com

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Introduction

New Directions Behavioral Health ("New Directions") is a limited liability company founded in 1994. Our products include managed behavioral health care, employee assistance, and health coaching. We are accredited by the National Committee on Quality Assurance ("NCQA") as a Managed Behavioral Health Organization ("MBHO") and by the Utilization Review Accreditation Commission ("URAC") for health utilization management and case management. Our mission is to improve health through change.

New Directions believes that high quality and appropriate behavioral health care services should follow the six aims for health care based on the Institute of Medicine. Services provided should be safe, timely, effective, efficient, equitable, and patient-centered. Additionally, we embrace the "Triple Aim" for health care:

- Improving the patient experience of care (including quality and satisfaction)
- Improving the health of populations
- Reducing the per capita cost of health care

Medical Necessity

New Directions defines "Medical Necessity" or "Medically Necessary" as health care services rendered by a provider exercising prudent clinical judgment, which are:

- A. Consistent with:
 - The evaluation, diagnosis, prevention, treatment or alleviation of symptoms of an illness, disease or injury defined by the current Diagnostic and Statistical Manual of Mental Disorders (DSM)
 - Generally accepted standards of medical practice, as defined by credible scientific evidence published in peer-reviewed medical literature, which are generally recognized by the appropriate medical community, Physician Specialty Society recommendations and other relevant factors
- B. Clinically appropriate and designed to meet the individualized needs of the patient with regard to type, frequency, extent, site and duration of services
- C. Considered effective to improve symptoms associated with the patient's illness, disease, injury or deficits in functioning
- D. Provided at the least restrictive and most clinically appropriate service or level of care to safely, effectively, and efficiently meet the needs of the patient
- E. Required for reasons other than the convenience of the patient, family/support system, physician or other health care provider
- F. Not a substitute for non-treatment services addressing environmental factors
- G. Not more costly than an alternative service or services, which are at least as likely to produce equivalent diagnostic or the rapeutic results for the patient's illness, disease or injury

An internal New Directions committee of behavioral health practitioners and psychiatrists developed the Medical Necessity Criteria ("Criteria" or "MNC") contained in this document. A panel of external, practicing behavioral health clinicians and psychiatrists review and approve these criteria on an annual basis. New Directions' Criteria are based on current psychiatric literature; pertinent documents from professional associations such as the American Psychiatric Association, the American Academy of Child and Adolescent Psychiatry, and the American Society for Addiction Medicine; and other relevant sources of information, such as the National Institute of Mental Health, Agency for Healthcare Research and Quality, Substance Abuse and Mental Health Services Administration, and others. The MNC are also reviewed and approved by New Directions' Quality Management Committee, Chief Clinical Officer and Chief Medical Officer on an annual basis.

The Criteria are guidelines used by utilization management staff to make benefit determinations. They are not intended to replace prudent clinical judgment. New Directions recognizes that the Criteria are not exhaustive and will not cover all potential clinical situations. A physician or peer clinical reviewer will review all exceptions based on generally accepted standards of good medical practice.

The Criteria are intended for use with multiple health plans and benefit structures. New Directions administers each benefit as designed by the health plan and set out in the member's benefit agreement. The presence of a specific level of care Criteria within this set does not constitute the existence of a specific benefit. Providers and facilities should always verify the member's available benefits online when available, or by contacting the applicable Customer Service department.

Using the Medical Necessity Criteria

The Criteria for each level of care are divided into three primary sections:

- 1. *Intensity of Services* means the intensity of services being provided, as well as services that may potentially be needed to provide an appropriate full spectrum of medical treatment, and the qualifications and licensure of the treating provider(s) or facility.
- 2. *Admission Criteria* means the symptoms, behaviors, or functional impairments exhibited by the member for the initial service request.
- 3. *Continued Stay Criteria* means the symptoms, behaviors, or functional impairments exhibited by the member for concurrent service requests.

Upon receiving a service request, New Directions makes benefit determinations based on the clinical information provided by the treating provider or facility. New Directions expects an appropriately trained behavioral health professional to obtain clinical information through a face-to-face evaluation of the member, and to provide that information to New Directions when making a service request. When contacting New Directions, the treating provider or facility should present clinical information that supports the specific requested level of care.

For Acute Intensive Inpatient Hospitals, the treating provider or facility should provide complete clinical information to support initial service requests for Inpatient treatment prior to admission. New Directions recognizes that in emergent situations this may not be possible, but certification should be requested within 24 hours of the member's admission. For Residential Treatment Programs, Partial Hospitalization Programs, and Intensive Outpatient Programs, the treating provider or facility should provide complete clinical information prior to admission to support service requests at these non-emergent levels of care.

It is always in the interest of the provider and member to notify New Directions of any service request prior to beginning treatment. Doing so provides sufficient time to clarify available benefits, identify possible non-covered services and avoid potential penalties for failure to obtain precertification that might impact claims payment.

New Directions will review the clinical information received based on the Criteria contained in this document. If the clinical information initially provided supports the medical necessity of the requested service, New Directions will approve the service request, and will review additional requests for continued stay as needed. If the clinical information presented initially, or following a records request by New Directions, does not support the medical necessity of the requested service, New Directions will refer the request to a physician or other appropriate peer clinical reviewer for determination of medical necessity. All reviews for medical necessity will occur in compliance with applicable statutory, regulatory and accreditation standards.

New Directions makes determinations of medical necessity for benefit determination purposes only. The treating provider, in collaboration with the member, is responsible for any treatment decisions regarding the initiation or continuation of a specific service.

Throughout the MNC, there are references to physician extenders. Physician extenders are clinicians who support physicians. They are supervised by the licensed MD. These provider types vary from state to state, so it is difficult to define precisely which type of clinician would be acceptable to engage in these supportive roles. Typical physician extenders include physician assistants (PA), Advance Practice RNs (APRN), and Clinical Nurse Specialists (CNS). New Directions approves the use of physician extenders only when consistent with current state regulation and law. The approval of a physician extender to provide service does not guarantee that New Directions will credential these individuals for in-network status. A clinician who wishes to be in-network must be licensed for independent practice, and meet current network standards and qualifications.

Additionally, the admissions and continued stay criteria contained herein refer to certain types of care. New Directions defines these care types as follows:

Custodial Care:

This is care that does not require access to the full spectrum of services performed by licensed health care professionals that is available 24 hours a day in facility-based settings to avoid imminent, serious, medical or psychiatric consequences. In determining whether a person is receiving custodial care, we consider the level of care and medical supervision required and furnished, and whether the treatment is designed to improve or maintain the current level of function. We do not base the decision on diagnosis, type of condition, degree of functional limitation, or rehabilitation potential.

By "facility-based," we mean services provided in a hospital, long-term care facility, extended care facility, skilled nursing facility, residential treatment center (RTC), school, halfway house, group home, or any other facility providing skilled or unskilled treatment or services to individuals whose conditions have been stabilized. Custodial or long-term care can also be provided in the patient's home, however defined.

Custodial or long-term care may include services that a person not medically skilled could perform safely and reasonably with minimal training, or that mainly assist the patient with daily living activities, such as:

- 1. Personal care, including help in walking, getting in and out of bed, bathing, eating (by spoon, tube or gastrostomy), exercising or dressing
- 2. Homemaking, such as preparing meals or special diets
- 3. Moving the patient
- 4. Acting as companion or sitter
- 5. Supervising medication that can usually be self-administered
- 6. Treatment or services that any person can perform with minimal instruction, such as recording pulse, temperature and respiration; or administration and monitoring of feeding systems

Respite Care:

This is care that provides respite for the member's family or other persons caring for the individual.

<u>Domiciliary Care</u>:

This is care provided because care in the patient's home is not available or is unsuitable.

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Interpersonal Care:

These are interventions that do not diagnose or treat a disease, and that provide either improved communication between individuals, or a social interaction replacement.

Social Care:

This is constant observation to prevent relapse during the earliest phase of detoxification. There is no medical component. This service is delivered by peers, not qualified health care professionals.

Behavioral Health Care Treatment Expectations

The service provided must reasonably be expected to improve symptoms associated with the member's diagnosis, whether secondary to illness, disease, injury, or deficits in functioning, and consistent with generally accepted standards of medical practice. These standards of medical practice include credible scientific evidence published in peer-reviewed medical literature, generally recognized by the appropriate medical community, physician specialty Society recommendations, and other relevant factors. The treating provider or physician should provide timely, appropriate, and evidence-based treatment (where available). New Directions expects that treatment provided in an inpatient, residential, partial hospital, or intensive outpatient service setting will include active medication adjustments. If no medication is prescribed during these services, the treating provider or physician must document and present the rationale, consistent with evidence-based practices.

Every clinical practice guideline recommends that family members and other support systems participate in the member's treatment. New Directions expects that the treating facility and attending physician or professional provider make every reasonable effort to involve and coordinate care with the member's family and support system. This includes providing or referring for necessary family therapy.

Clinical practice guidelines also recommend coordination of care with other medical and behavioral professionals. New Directions expects that the treating facility, attending physician, and/or professional provider make every reasonable effort to coordinate care with the member's current treating providers (therapist, psychiatrist, primary care physician, etc.) and the patient's previous treating providers, when available and appropriate, or upon readmission. This should be pursued whenever there is a substantial change in the member's condition, or approximately every two months, whichever occurs first.

Active discharge planning is vital to prevent readmission to higher levels of care and to improve community tenure. The treating facility and attending physician or professional provider should begin discharge planning at admission and continue throughout the treatment period. To be effective, the discharge plan should be developed in conjunction with the member and the member's family and support systems. The treating facility and attending physician or professional provider should address the member's continuing care needs (ambulatory appointments, medications, etc.) and any economic and transportation issues, referring to community-based resources or services, as needed.

New Directions does not endorse nor use a "fail first" policy. A "Fail first" practice requires members to fail treatment at a less intensive level of care as the sole determinant to qualify for benefit approval at a higher intensity level of care. Each and all New Directions' benefit determinations are based upon the clinical information submitted by care providers who are cognizant of the member's clinical situation, which is then reviewed with New Directions Medical Necessity Criteria.

In the section on Eating Disorders, reference is made to Certified Eating Disorder Specialist. New Directions defines these clinicians as having obtained a certification from the International Association of Eating Disorders Professionals Foundation or the Academy for Eating Disorders.

Any questions or comments about the content of the Medical Necessity Criteria should be directed to:

Dr. Aron Halfin, M.D.
Senior Vice President and Chief Medical Officer
New Directions Behavioral Health
P.O. Box 6729
Leawood, KS 66206

Telephone: (816) 994-1576 Email: ahalfin@ndbh.com

Psychiatric Acute Inpatient Criteria

Intensity of Service

- 1. The hospital or inpatient unit is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical examination with medical clearance is completed within 24 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 4. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 24 hours of admission and the physician or physician extender provides daily face-to-face evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to: identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of after care services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or substance use conditions, contact with after care providers to facilitate an effective transition to lower levels of care, and other issues that affect the likelihood of successful community tenure.
- 6. There is on-site registered nursing care available 24 hours a day with full capabilities for all appropriate interventions in medical and behavioral health emergencies that occur on the unit
- 7. Multidisciplinary treatment program that occurs a minimum of six hours each day and seven days each week unless the facility network contract specifies different treatment time requirements.
- 8. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan.
- 9. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 48 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than twice per week.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Must meet 1, 2 and 3 and at least one of 4-8:

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Acute suicidal risk is present, documented by either:
 - a. Current threat that includes a substantially lethal plan with the means and intent to enact said plan
 - b. Attempt to harm self through an action of substantial lethality in the recent period prior to admission with continued suicidal intent
- 5. Acute homicidal risk is present, documented by either:
 - a. Current threat that includes identified victim(s) and a substantially lethal plan with means and intent to enact said plan
 - b. Substantial harm done to others in the recent period prior to admission with continued homicidal intent
- 6. Onset or exacerbation of psychotic symptoms including, but not limited to, delusions, hallucinations, paranoia, and grandiosity that result in severe multiple functional disabilities that cannot be safely managed without 24-hour medical monitoring.
- 7. Acute inability to perform activities of daily living due to onset or exacerbation of symptoms, and requires 24-hour medical management and intervention to treat current dysfunctions, behaviors and symptoms.
- 8. Violent, unpredictable, uncontrollable and/or destructive behavior that cannot be safely managed without 24-hour medical management.

Continued Stay Criteria

PAI

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment and support needed to transition and maintain treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The member is displaying increasing motivation, interest in and ability to actively engage in his/her behavioral health treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively developing discharge plan and other markers of treatment engagement.
- 7. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.

- 8. Despite intensive the rapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.
- 9. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 10. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed mental health practitioner within seven days of discharge.

PR

Psychiatric Residential Criteria

Intensity of Service

- 1. The facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical examination with medical clearance within 48 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 4. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 48 hours of admission and the physician or physician extender provides face -to-face evaluation a minimum of weekly thereafter with documentation and is available 24 hours per day seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 72 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to: identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. Treatment program includes documentation of a minimum of two, hour-long, individual counseling session per week with a licensed therapist.
- 7. There is documentation that the member is evaluated daily by a licensed behavioral health practitioner.
- 8. On-site nursing (e.g., LPNs) is available at least eight hours a day, five days per week. RNs are available 24 hours a day and will respond within one hour.
- 9. On-site, licensed clinical staff is available 24 hours a day, seven days a week adequate to supervise the member's medical and psychological needs.
- 10. Multidisciplinary treatment program that occurs a minimum of six hours each day 7 days each week. If the treatment program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as residential treatment services.

- 11. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by arrangement
- 12. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 72 hours of admission.
- 13. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria

PR

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and daily 24 hour care is required to accomplish clinically significant symptom reduction
- 5. For members with a recent history of treatment usage involving multiple treatment attempts at residential/ subacute care, there must be documentation of the ability to participate in and benefit from the treatment at a residential/ subacute level of care.
- 6. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least three of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 7. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office-based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, concurrent substance abuse, unstable living situations, a current support system that engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources, or any other factors that would impact the overall treatment outcome and community tenure.

- b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
- c. The member is at high risk for admission to acute inpatient care secondary to multiple recent previous inpatient treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

Continued Stay Criteria

PR

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The treatment plan is focused on the alleviation of psychiatric/behavioral symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 7. For members with a recent history of treatment usage involving multiple treatment attempts at residential/subacute rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the residential/subacute level of care.
- 8. The member is displaying increasing motivation, interest in and ability to actively engage in his/her behavioral health treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively developing discharge plan and other markers of treatment engagement.
- 9. There is documentation of member progress towards objective, measureable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the continued stay.
- 10. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed mental health practitioner within seven days of discharge.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

Psychiatric Partial Hospitalization Criteria

Intensity of Service

- 1. If required by state statue, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 3. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 48 hours of admission. Thereafter, the physician or physician extender provides a face-to-face evaluation with documentation as indicated, no less than weekly.
- 4. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within five days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to: identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care, and other issues that affect the likelihood of successful community tenure.
- 5. Treatment program includes documentation of a minimum of two, hour-long member individual counseling session per week with a licensed therapist.
- 6. There is documentation the member is evaluated on each program day by a licensed behavioral health practitioner.
- 7. Licensed behavioral health practitioners supervise all treatment.
- 8. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by arrangement.
- 9. Multidisciplinary treatment program that occurs a minimum of six hours each day and five days each week. If the program meets more than five days weekly, then the remaining days are also subject to a minimum of six hours daily of treatment. Activities offered by the treatment program that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, do not qualify as partial hospitalization services.
- 10. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 11. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.
- 12. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be

- completed within five days of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria PPH

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of thirty hours of treatment each week is required to accomplish clinically significant symptom reduction.
- 5. For members with a recent history of treatment usage involving multiple treatment attempts at partial hospitalization care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 6. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least three of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 7. There is documentation of risk of harm, and the member is able to develop and implement a safety plan both in the structured treatment environment and a plan (personal and professional) outside of treatment hours.
- 8. The member is cognitively capable to actively engage in the recommended treatment plan and the member is expressing willingness to participate in the recommended treatment plan.
- 9. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office-based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, concurrent substance abuse, unstable living situations, a current support system that engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
 - b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
 - c. The member is at high risk for admission to a higher level of care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

- 10. The member needs daily structure because of at least two of the following reasons:
 - a. Daily medication monitoring is required.
 - b. Acute coping skill deficits are severe and require daily assessment and intervention.
 - c. A crisis situation is present in social, family, work/school and/or interpersonal relationships and requires daily observation, client instruction, support and additional family interventions.
 - d. Acute hopelessness and isolation is a dominant feature of clinical presentation with inadequate current supports.

Continued Stay Criteria

PPH

- 1. A DSM diagnosis is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The treatment plan is focused on the alleviation of psychiatric/behavioral symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 7. For members with a recent history of treatment usage involving multiple treatment attempts at partial hospitalization rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 8. The member is displaying increasing motivation, interest in and ability to actively engage in his/her behavioral health treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively developing discharge plan and other markers of treatment engagement.
- 9. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 10. The member continues to needs daily structure because of at least two of the following:
 - a. Daily medication monitoring is required.
 - b. Acute coping skill deficits are severe and require daily assessment and intervention.
 - c. A crisis situation is present in social, family, work/school and/or interpersonal relationships and requires daily observation, client instruction, support and additional family interventions will be provided as needed.
 - d. Acute hopelessness and isolation is a dominant feature of clinical presentation with inadequate current supports.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.

12. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

PIO

Psychiatric Intensive Outpatient Criteria

Intensity of Service

- 1. If required by state statue, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 3. There is documentation of evaluation within one week of admission by a psychiatrist who remains available as medically indicated for face-to-face evaluations.
- 4. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within five days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to: identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care, and other issues that affect the likelihood of successful community tenure.
- 5. Treatment program includes documentation of a minimum of one, hour-long individual counseling session per week with a licensed therapist.
- 6. There is documentation that the member is evaluated on each program day by a licensed behavioral health practitioner.
- 7. Licensed behavioral health practitioners supervise all treatment.
- 8. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by referral.
- 9. Multidisciplinary treatment program that occurs a minimum of three hours per day for a minimum of three days per week. No matter how many days the program meets each week, there is a daily requirement for three hours of therapy. Activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, do not qualify as intensive outpatient services.
- 10. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 11. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.
- 12. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.

- b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within five days of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria PIO

Must meet all of the following:

- 1. A DSM diagnosis is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of nine hours of treatment each week is required to accomplish clinically significant symptom reduction.
- 5. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient care, there is documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 6. The member has the capacity to maintain safety for both self and others.
- 7. The member is cognitively capable to actively engage in the recommended treatment plan, and the member is expressing willingness to participate in the recommended treatment plan.
- 8. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office-based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including, but not limited to: medical comorbidity with instability that acutely threatens overall health, concurrent substance abuse, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources, or any other factors that would impact the overall treatment outcome and community tenure.
 - b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
 - c. The member is at high risk for admission to acute inpatient care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

- 9. The individual needs structure because of at least two (2) of the following:
 - a. The need for monitoring less than daily but more than weekly.
 - b. Significant variability in day-to-day acute capacity to cope with life situations.
 - c. A crisis situation is present in family, work and/or interpersonal relationships and requires frequent observation and client instruction and support.

d. The participation in group treatment, as well as individual treatment, is required to increase support and efficacy of treatment.

Continued Stay Criteria

PIO

- 1. A DSM diagnosis is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home
- 6. The treatment plan is focused on the alleviation of psychiatric symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 7. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 8. The member is displaying increasing motivation, interest in and ability to actively engage in his/her behavioral health treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively developing discharge plan and other markers of treatment engagement.
- 9. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the continued stay.
- 10. The member continues to need structure because of at least two of the following:
 - a. The need for monitoring less than daily but more than weekly.
 - b. Significant variability in day-to-day acute capacity to cope with life situations.
 - c. A crisis situation is present in family, work and/or interpersonal relationships and requires frequent observation and client instruction and support.
 - d. The participation in group treatment, as well as individual treatment, is required to increase support and efficacy of treatment.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

Psychiatric Outpatient Criteria

Intensity of Service

Must meet all of the following:

- 1. Treatment is provided by either a licensed practitioner or licensed/accredited clinic and complies with generally accepted standards of care within the provider's scope of training/licensure.
- 2. Coordination with other behavioral and medical health providers as appropriate, but with a minimum recommended frequency of every 60 days.
- Individualized treatment plan that guides management of the member's care. Treatment
 provided is timely, appropriate, and evidence-based including referral for both medical and/or
 psychiatric medication management as needed.
- 4. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of an individualized treatment plan.
- 5. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy,
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within diagnostic evaluation phase of treatment with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care.
 - c. Family participation may be conducted via telephonic sessions.

Admission Criteria POP

Must meet items 1 - 4 and either 5, 6, 7 or 8:

- 1. A DSM diagnosis is the primary focus of active treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is documented evidence of the need for treatment to address the significant negative impact of DSM diagnosis in the person's life in any of the following areas:
 - a. Family
 - b. Work/school
 - c. Social/interpersonal
 - d. Health/medical compliance
- 5. The member requires ongoing treatment/intervention in order to maintain symptom relief and/or psychosocial functioning for a chronic recurrent mental health illness. Treatment is intended to prevent intensification of said symptoms or deterioration in functioning that would result in admission to higher levels of care.

If in-home therapy is requested, must additionally meet 6 - 8:

The member is experiencing an acute crisis or significant impairment in primary support, social support, or housing, and may be at high risk of being displaced from his/her living situation (e.g.,

- interventions by the legal system, family/children services or higher levels of medical or behavioral health care).
- 7. The member requires intensive support to ensure compliance with medications and/or treatment recommendations.
- 8. The member is engaged with or needs assistance engaging with multiple providers and services, and needs brief intervention (including in-home services) to ensure coordination and continuity of care amongst the providers and services.

Continued Stay Criteria

POP

- 1. A DSM diagnosis is the primary focus of active treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 5. There is documentation of member progress towards treatment goals. If the member is not progressing appropriately, not maintaining baseline functioning or symptom relief, or deteriorating, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms.
- 6. Must have one of the following:
 - a. The treatment is designed to provide relief from symptoms and to improve function in critically affected areas, such as family, social, educational, occupational or health behaviors.
 - b. The treatment is designed to stabilize a member with acute symptoms, preventing further decompensation, so that movement to a higher level of care is less likely.
 - c. This is a maintenance treatment in chronic recurrent mental health illness.
 - d. The current treatment focus is on issues of termination.

Substance Use Disorder Inpatient Detoxification Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. The hospital or inpatient unit is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical with medical clearance within 24 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission, as appropriate.
- 4. The attending physician is a psychiatrist or addictionologist and responsible for diagnostic evaluation within 24 hours of admission. The physician or physician extender provides daily face-to-face evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence-based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. The need for Medication-Assisted Treatment (MAT) unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 7. There is on-site registered nursing care 24 hours a day with full capabilities for intervention in medical and behavioral health emergencies that occur on the unit.
- 8. Family/support system coordination, as evidenced by contact with family to discuss current treatment, as well as support needed to continue treatment at lower levels of care.
- 9. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 24 hours of admission.

Admission Criteria SUDID

Must meet 1-4 and at least one of 5, 6, 7 or 8:

- 1. A DSM diagnosis of substance use disorder with withdrawal, which is the primary focus of active, daily detoxification treatment.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. The identified substance used is known to have a serious potential for morbidity or mortality during the withdrawal period including alcohol, barbiturates, and benzodiazepines.
- 4. Documentation of current substances used must include:
 - a. Substance used

- b. Duration of use
- c. Frequency of use
- d. Last date of use
- e. Quantity used per time period
- f. UDS or breathalyzer documentation of use
- 5. There are at least three signs and symptoms of active severe withdrawal are present or expectation of such within the next 48 hours, or a historical pattern of withdrawal requiring a 24-hour medical and nursing intervention to prevent potentially life-threatening consequences. Withdrawal signs include, but are not limited to:
 - Temperature > 101 degrees
 - Pulse > 110 at rest and BP > 140/90
 - Hyperreflexia
 - Noticeable, paroxysmal diaphoresis at rest
 - Moderate to severe tremor at rest, as observed in outstretched arms

 Note: Facilities are ensuraged to also provide a validated scale such as CIWA

Note: Facilities are encouraged to also provide a validated scale such as CIWA or COWS

- 6. There is a detailed history of medical treatment for seizures/DTs documented in the medical record.
- 7. Psychiatric comorbidity that renders the member incapable of cooperating with or tolerating detoxification at a lower level of care
- 8. Comorbid medical condition(s) that, in combination with substance dependence/detoxification, presents potentially life-threatening health risks, including but not limited to heart condition, pregnancy, history of seizures, major organ transplant, HIV, diabetes, etc. (NOTE: Input from New Directions Medical Director is suggested.)

Continued Stay Criteria

SUDID

Must meet 1 to 4 and at least one of 5, 6 or 7:

- 1. A current DSM diagnosis of substance use disorder with withdrawal is the primary focus of active, daily detoxification treatment.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed behavioral health practitioner within seven days of discharge.
- 4. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 5. Must have at least three persistent, medically significant objective withdrawal signs, including but not limited to:

Temperature > 101 degrees

Pulse > 110 at rest and BP > 140/90

Noticeable, paroxysmal diaphoresis at rest

Hyperreflexia

Moderate to severe tremor at rest, as observed in outstretched arms

Note: Facilities are encouraged to also provide a validated scale such as CIWA or COWS.

- 6. Comorbid medical condition(s) that, in combination with substance dependence/detoxification, presents potentially life-threatening health risks, including but not limited to heart condition, pregnancy, history of seizures, major organ transplant, HIV, diabetes, etc. (NOTE: Input from New Directions Medical Director is suggested.)
- 7. Psychiatric comorbidity that renders the member incapable of cooperating with or tolerating detoxification at a lower level of care.

Note: Detoxification treatment using "fixed tapers" without documentation of serious withdrawal symptoms from substance(s) known to potentially cause serious medical morbidity will not necessarily qualify for inpatient reimbursement.

SUDRD

Substance Use Disorder Residential/Subacute Detoxification Criteria

Intensity of Service

- 1. The facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. History and physical with medical clearance within 48 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission, as appropriate.
- 4. The attending physician is a psychiatrist or addictionologist and responsible for diagnostic evaluation within 24 hours of admission. The physician or physician extender provides daily face-to-face evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 7. There is documentation that the member is evaluated daily by a licensed behavioral health practitioner.
- 8. On-site nursing (e.g., LPNs) is available at least eight hours a day, five days per week. RNs are available 24 hours a day and will respond within one hour.
- 9. On-site, licensed clinical staff is available 24 hours a day, seven days a week, adequate to supervise the member's medical and psychological needs.
- 10. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 11. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 72 hours of admission.

Must meet 1 -4 and at least one of 5, 6, 7, 8 or 9:

- 1. A DSM diagnosis of substance use disorder with withdrawal, which is the primary focus of active daily detoxification treatment.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. The identified substance used is known to have a serious potential for morbidity or mortality during the withdrawal period including alcohol, barbiturates, opiates and benzodiazepines
- 4. Specific documentation of current substances used must include:
 - a. Substance used
 - b. Duration of use
 - c. Frequency of use
 - d. Last date of use
 - e. Quantity used per time period
 - f. UDS or breathalyzer documentation of use
- 5. There are at least three signs and symptoms of active severe withdrawal or expectation of such with 48 hours or a historical pattern of withdrawal requiring a 24-hour medical and nursing intervention to prevent potential consequences, either behavioral or medical. Withdrawal signs include, but are not limited to:
 - a. Temperature > 100 degrees
 - b. Pulse > 100 at rest and BP > 140/90
 - c. Hyperreflexia
 - d. Noticeable, paroxysmal diaphoresis at rest
 - e. Mild to moderate tremor at rest, as observed in outstretched arms

Note: Facilities are encouraged to also provide a validated scale such as CIWA or COWS.

- 6. In the absence of an immediately available lower level of care (defined by geo-access standards) for opioid withdrawal, must have at least three of the following symptoms:
 - a. Muscle aches, nausea, fever, GI cramps (which may progress to vomiting or diarrhea), dilated pupils, piloerection, runny nose, watery eyes, intense dysphoria or insomnia
- 7. There is a detailed history of medical treatment for seizures/DTs documented in the medical record
- 8. Comorbid medical condition(s) that, in combination with substance dependence/detoxification, presents significant health risks, including but not limited to heart condition, pregnancy, history of seizures, major organ transplant, HIV, diabetes, etc. (NOTE: Input from New Directions Medical Director is suggested.)
- 9. Psychiatric comorbidity that renders the member incapable of cooperating with or tolerating detoxification at a lower level of care.

Continued Stay Criteria

SUDRD

Must meet 1-4 and at least one of 5, 6, 7 or 8:

- 1. A DSM diagnosis of substance use disorder with withdrawal, which is the primary focus of active daily detoxification treatment.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 4. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed behavioral health practitioner within seven days of discharge
- 5. Must have at least three persistent, medically significant objective withdrawal signs, including:
 - a. Temperature > 100 degrees

- b. Pulse > 100 at rest and BP > 140/90
- c. Hyperreflexia
- d. Noticeable, paroxysmal diaphoresis at rest
- e. Mild to moderate tremor at rest, as observed in outstretched arms

Note: Facilities are encouraged to also provide a validated scale such as CIWA or COWS.

- 6. For opioid withdrawal, must have at least three of the following symptoms:
 - a. Muscle aches, nausea, fever, GI cramps (which may progress to vomiting or diarrhea), dilated pupils, piloerection, runny nose, watery eyes, intense dysphoria or insomnia
- 7. Comorbid medical condition(s) that in combination with substance dependence/detoxification presents significant health risks, including but not limited to heart condition, pregnancy, history of seizures, major organ transplant, HIV, diabetes, etc. (NOTE: ND Medical Director input suggested.)
- 8. Psychiatric comorbidity that renders the member incapable of cooperating with or tolerating detoxification at a lower level of care.

Note: Detoxification treatment using "fixed tapers" without documentation of serious withdrawal symptoms from substance(s) known to potentially cause serious medical morbidity will not necessarily qualify for residential/subacute reimbursement.

Substance Use Disorder Ambulatory Detoxification Criteria

Intensity of Service

- 1. Services provided by licensed, certified and appropriately trained personnel who can monitor withdrawal symptoms and implement physician approved protocols.
- 2. Evidence of drug screens and relevant lab tests at admission and as clinically indicated.
- 3. Access for evaluation and consultation by a licensed physician 24 hours a day.
- 4. Access to psychiatric and psychological and other supportive services as indicated.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 7. Services are delivered face to face on an outpatient basis in regularly scheduled sessions.
- 8. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within three days of admission.
- 9. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.

Must meet all of the following:

- 1. A DSM diagnosis of substance use disorder with withdrawal, which is the primary focus of active daily detoxification treatment.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. Specific documentation of current substances used to include:
 - a. Substance used
 - b. Duration of use
 - c. Frequency of use
 - d. Last date of use
 - e. Quantity used per time period
 - f. UDS or breathalyzer documentation of use
- 4. Signs and symptoms of active withdrawal or expectation of such within 48 hours or a historical pattern of withdrawal.
- 5. Member has expressed a commitment to ongoing care to address the underlying substance abuse/dependency issues but needs motivating and monitoring strategies.
- 6. Member has sufficient coping skills and motivation for outpatient detoxification to succeed.
- 7. Environment is supportive and/or member has the skills to cope with environment.
- 8. If a psychiatric disorder is present, the member is stable and receiving adequate current treatment.

Continued Stay Criteria

SUDAD

- 1. A DSM diagnosis of substance induced disorder with withdrawal, which is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 5. There is documentation of member progress towards treatment goals. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the admission.
- 6. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms. Subjective opinions regarding risk of relapse without objective clinical evidence are not sufficient to meet this criterion.
- 7. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed behavioral health practitioner within seven days of discharge.

Substance Use Disorder Inpatient Rehabilitation Criteria

Intensity of Service

- 1. The hospital or inpatient unit is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical with medical clearance within 24 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 4. The attending physician is a psychiatrist or addictionologist and is responsible for diagnostic evaluation within 24 hours of admission. The physician or physician extender provides daily face-to-face evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence-based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, a vailability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 7. Treatment program includes documentation of a minimum of two, hour-long, individual counseling sessions per week with a licensed therapist.
- 8. There is documentation that the member is evaluated daily by a licensed behavioral health practitioner.
- 9. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 10. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 24 hours of admission.
- 11. There is on-site registered nursing care is available 24 hours a day with full capabilities for intervention in medical and behavioral health emergencies that occur on the unit.
- 12. On-site licensed clinical staff are available 24 hours a day, seven days a week adequate to supervise the member's medical and psychological needs.

- 13. Multidisciplinary treatment program that occurs a minimum of six hours each day 7 days each week.
- 14. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 48 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than twice per week.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria SUDIR

Must meet 1 -7 and either 8 or 9:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active daily rehabilitation treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support
- 3. Active substance abuse/dependency behavior within one week of the current treatment episode unless behavior has been prevented by incarceration or hospitalization.
- 4. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 8. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and daily 24 hour care is required to accomplish clinically significant symptom reduction
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home
- 6. The member is able to actively participate in his/her substance use disorder treatment.
- 7. There are acute psychiatric symptoms or cognitive deficits of severe intensity that require concurrent mental health treatment at the inpatient level of care AND these psychiatric services are provided in a timely manner at the appropriate intensity.
- 8. Member has marked medical morbidity from substance use disorder requiring active daily medical evaluation and management, not merely observation.

Continued Stay Criteria

SUDIR

Must meet 1 -10 and at least one of 11, 12 or 13:

- 9. A DSM diagnosis of substance use disorder, which is the primary focus of active daily treatment.
- 10. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours to provide treatment, structure and support.
- 11. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.

- 12. The treatment plan is focused on the alleviation of the substance use disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 13. The member is displaying increasing motivation, interest in and ability to actively engage in his/her substance use disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively building a relapse prevention plan and other markers of treatment engagement.
- 14. There is compliance with all requirements of the treatment plan, unless clinically precluded.
- 15. A member's readiness for change and identified barriers to change are documented and addressed with appropriate therapeutic interventions.
- 16. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 17. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed behavioral health practitioner within seven days of discharge.
- 18. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 19. Despite intensive therapeutic efforts and compliance with the treatment plan, continued behaviors and symptoms require this level of care. This includes treatment readiness or lack of recognition of disease effects such that termination of treatment may result in potentially dangerous consequences. Subjective opinions regarding risk of relapse without objective clinical evidence are not sufficient to meet this criterion.
- 20. There are acute psychiatric symptoms or cognitive deficits of severe intensity that require concurrent mental health treatment at the inpatient level of care.
- 21. Member has marked medical morbidity from substance use disorder requiring active medical evaluation and management, not merely observation, and the member must be able to actively participate in his/her substance use disorder treatment.

Note: Completing the program structure (fixed number of visits, waiting for family interventions, completion of step work, written autobiography, etc.) is not the sole reason for continued stay in the program.

Substance Use Disorder Residential/Subacute Rehabilitation Criteria

Intensity of Service

- 1. The facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical with medical clearance within 48 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 4. The attending physician must be a psychiatrist or addictionologist and responsible for diagnostic evaluation within 48 hours of admission. The physician or physician extender provides a minimum of weekly evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence-based concepts, where applicable, is developed within 72 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. Access to psychiatric, psychological and other support services is available as needed.
- 7. Treatment program includes documentation of a minimum of two, hour-long individual counseling session per week with a licensed therapist.
- 8. The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 9. There is documentation that the member is evaluated daily by a licensed behavioral health practitioner.
- 10. On-site nursing (e.g., LPNs) is available at least eight hours a day, five days per week. RNs are available 24 hours a day and will respond to significant clinical events within one hour.
- 11. On-site, licensed clinical staff are available 24 hours a day, seven days a week adequate to supervise the member's medical and psychological needs.
- 12. Multidisciplinary treatment program that occurs a minimum of six hours each day 7 days each week. If the program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as residential treatment services.
- 13. Family participation:

- a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy
- b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 48 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than twice per week.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.
- 14. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 72 hours of admission.

Admission Criteria SUDRR

Must meet 1 –9 and at least one of 10, 11 or 12:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active daily rehabilitation treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and daily 24 hour care is required to accomplish clinically significant symptom reduction
- 5. For members with a recent history of frequent treatment usage involving multiple treatment attempts at residential/subacute care, there must be documentation of the ability to participate in and benefit from the treatment at a residential/subacute level of care.
- 6. The member is able to actively participate in his/her substance use disorder treatment.
- 7. Active substance abuse/dependency behavior within one week of the current treatment episode unless behavior has been prevented by incarceration or hospitalization.
- 8. The member's environment and support system demonstrate moderate to severe lack of support and the member is unlikely to succeed in treatment at a lower level of care.
- 9. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least three of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 10. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community

- resources or any other factors that would impact the overall treatment outcome and community tenure.
- b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
- c. The member is at high risk for admission to inpatient care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

- 11. There are acute psychiatric symptoms or cognitive deficits of moderate to severe intensity that require concurrent 24-hour mental health treatment AND these psychiatric services are provided in a timely manner at the appropriate intensity.
- 12. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs or the member has morbidity from substance use disorder and these require at least weekly medical evaluation and management.

Continued Stay Criteria

SUDRR

Must meet 1 – 10 and at least one of 11, 12 or 13:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 5. The treatment plan is focused on the alleviation of the substance use disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 6. For members with a recent history of frequent treatment usage involving multiple treatment attempts at residential/ subacute rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the residential/ subacute level of care.
- 7. The member is displaying increasing motivation, interest in and ability to actively engage in his/her substance use disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively building a relapse prevention plan and other markers of treatment engagement.
- 8. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 9. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed behavioral health practitioner within seven days of discharge.
- 10. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.

- 11. There are acute psychiatric symptoms or cognitive deficits of severe intensity that require concurrent mental health treatment at the RTC level of care AND these psychiatric services are provided in a timely manner at the appropriate intensity.
- 12. Despite intensive therapeutic efforts, this level of care remains necessary to treat the intensity, frequency and duration of current behaviors and symptoms. This includes treatment readiness or lack of recognition of disease effects such that termination of treatment may result in potentially dangerous consequences. Opinions that a member has an acute and imminent risk of decompensation are supported by confirmatory objective clinical evidence.
- 13. Member has marked medical morbidity from substance use disorder requiring active medical evaluation and management, not merely observation and the member must be able to actively participate in his/her substance use disorder treatment.

Note: Completing the program structure (fixed number of visits, waiting for family interventions, completion of step work, written autobiography, etc.) is not the sole reason for continued stay in the program.

Substance Use Disorder Partial Day Rehabilitation Criteria

Intensity of Service

- 1. If required by state statue, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 3. After a multidisciplinary assessment, an individualized treatment plan using evidence-based concepts, where applicable, is developed within 5 days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 4. Treatment program includes documentation of a minimum of two, hour-long, individual counseling session per week with a licensed therapist.
- The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 6. Licensed behavioral health practitioners supervise all treatment.
- 7. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by referral.
- 8. Multidisciplinary treatment program that occurs a minimum of six hours each day, 5 days each week. If the program meets more than 5 days weekly, then the remaining days are also subject to a minimum of 6 hours daily of treatment. If the program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as partial hospitalization services.
- 9. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 10. Family participation:
 - a. For adults Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.

- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.
- 11. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.

Admission Criteria SUDPHR

Must meet 1 - 8 and at least one of 9, 10 or 11:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of thirty hours of treatment each week is required to accomplish clinically significant symptom reduction.
- 5. For members with a recent history of frequent treatment usage involving multiple treatment attempts at partial hospitalization rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 6. The member is able to actively participate in his/her substance use disorder treatment.
- 7. Active substance abuse/dependency behavior within one week of the current treatment episode unless behavior has been prevented by incarceration or hospitalization.
- 8. The member's recovery environment and support system demonstrate mild to moderate lack of support, but the member can succeed in treatment with the intensity of current treatment services (30 hours/week).
- 9. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/ psychiatric symptoms that result in major functional impairment in at least two of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 10. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
 - b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.

c. The member is at high risk for admission to a higher level of care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

- 11. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs or the member has morbidity from substance use disorder requiring medical evaluation and management.
- 12. There are acute psychiatric symptoms or cognitive deficits of moderate intensity that directly relate to a high risk of relapse and require concurrent mental health treatment at the PHP level of care AND these psychiatric services are provided in a timely manner at the appropriate intensity.

Continued Stay Criteria

SUDPHR

Must meet 1 through 11 and either 12, 13 or 14:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The treatment plan is focused on the alleviation of the substance use disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 7. For members with a recent history of frequent treatment usage involving multiple treatment attempts at partial hospitalization rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 8. The program supports and helps the member to develop, acquire and utilize new learned skills to achieve sobriety in a real world environment. Examples include but are not limited to:
 - a. Confirmed attendance at outside recovery support meetings such as 12 Step, SMART, etc
 - b. Developing a temporary sponsor in the AA community
 - c. Attending vocational training or education outside the treatment facility
 - d. Actively seeking paid work or a volunteer position.
 - e. Regular interactions with family, friends, children and other identified supports.
 - f. Developing adaptive sober behaviors in their place of permanent residence
- 9. The member is displaying increasing motivation, interest in and ability to actively engage in his/her substance use disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively building a relapse prevention plan and other markers of treatment engagement.

- 10. There is documentation of member progress towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. There are acute psychiatric symptoms or cognitive deficits of moderate intensity that require concurrent mental health treatment at the PHP level of care AND these psychiatric services are provided in a timely manner at the appropriate intensity.
- 13. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs or the member has morbidity from substance use disorder requiring medical evaluation and management.
- 14. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms. This includes treatment readiness or lack of recognition of disease effects such that termination of treatment may result in potentially dangerous consequences. Subjective opinions that a member has an acute and imminent risk of decompensation are supported by confirmatory objective clinical evidence.

Note: Completing the program structure (fixed number of visits, waiting for family interventions, completion of step work, written autobiography, etc.) is not the sole reason for continued stay in the program.

Substance Use Disorder Intensive Outpatient Rehabilitation Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. If required by state statue, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests upon admission and as appropriate.
- 3. After a multidisciplinary assessment, an individualized treatment plan using evidence-based concepts, where applicable, is developed within 5 days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical or psychiatric conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure
- 4. Treatment program includes documentation of a minimum of one hour-long, individual counseling session per week with a licensed therapist.
- 5. The need for Medication-Assisted Treatment (MAT) unless medically contraindicated, should be critically considered especially in members who have significant cravings or repeated relapses.
- 6. Licensed behavioral health practitioners supervise all treatment.
- 7. Mental health and medical services are available 24 hours per day, seven days per week either on-site or off-site by referral.
- 8. Multi-disciplinary treatment program that occurs a minimum of three hours per day for a minimum of three days per week. No matter how many days the program meets each week, there is a daily requirement for 3 hours of therapies. If the program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as intensive outpatient services.
- 9. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 10. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.,
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy unless clinically contraindicated. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

11. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.

Admission Criteria SUDIOR

Must meet 1- 9 and at least one of 10, 11 or 12:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of 9 hours of treatment each week is required to accomplish clinically significant symptom reduction
- 5. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 6. The member is able to actively participate in his/her substance use disorder treatment.
- 7. Active substance use disorder behavior within two weeks of the current treatment episode unless behavior has been prevented by incarceration or hospitalization.
- 8. The member's recovery environment and support systems are generally supportive of rehabilitation and the member can succeed in treatment with the intensity of current treatment services.
- 9. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least two (2) of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 10. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's office based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
 - b. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.

c. The member is at high risk for admission to a higher level of care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

- 11. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs **or** the member has morbidity from substance use disorder and these require regular medical evaluation and management
- 12. There are acute psychiatric symptoms or cognitive deficits of mild intensity that require concurrent mental health treatment at the IOP level of care AND these services are provided at in a timely manner the appropriate intensity.

Continued Stay Criteria

SUDIOR

Must meet 1 - 11 and at least one of 12, 13 or 14:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of active treatment each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The treatment plan is focused on the alleviation of the substance use disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 7. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 8. The program supports and helps the member to develop, acquire and utilize new learned skills to achieve sobriety in a real world environment. Examples include but are not limited to:
 - a. Confirmed attendance at outside recovery support meetings such as 12 Step, SMART, etc.
 - b. Developing a temporary sponsor in the AA community
 - c. Attending vocational training or education outside the treatment facility
 - d. Actively seeking paid work or a volunteer position.
 - e. Regular interactions with family, friends, children and other identified supports.
 - f. Developing adaptive sober behaviors in their place of permanent residence
- 9. The member is displaying increasing motivation, interest in, and ability to actively engage in his/her substance use disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, actively building a relapse prevention plan and other markers of treatment engagement.
- 10. There is documentation of member progress and compliance towards objective, measurable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is documented evidence of active, timely reevaluation and

- treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. There are acute psychiatric symptoms or cognitive deficits of mild intensity that require concurrent mental health treatment at the IOP level of care AND these psychiatric services are provided in a timely manner at the appropriate intensity.
- 13. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms. This includes treatment readiness or lack of recognition of disease effects such that termination of treatment may result in potentially dangerous consequences. Subjective opinions that a member has an acute and imminent risk of decompensation are supported by confirmatory objective clinical evidence.
- 14. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs **or** the member has morbidity from substance use disorder requiring medical evaluation and management.

Note: Completing the program structure (fixed number of visits, waiting for family interventions, completion of step work, written autobiography, etc.) is not the sole reason for continued stay in the program.

SUDOPR

Substance Use Disorder Outpatient Rehabilitation Criteria

Intensity of Service

Must meet all of the following:

- Treatment is provided by either a licensed practitioner or licensed/accredited clinic and complies with generally accepted standards of care within the provider's scope of training/licensure.
- 2. An individualized treatment plan guides management of the member's care. Treatment provided is timely, appropriate and evidence-based, including referral for both medical and/or psychiatric medication management as needed
- 3. The need for Medication-Assisted Treatment (MAT), unless medically contraindicated, should be critically considered, especially in members who have significant cravings or repeated relapses.
- 4. Coordination with a multidisciplinary treatment team (i.e., PCP, psychiatrist and therapist) as needed and appropriate to address medical, psychiatric and substance use needs.
- 5. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 72 hours of admission.
- 6. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within diagnostic evaluation phase of treatment with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.
- 7. Planning to transition to community resources is addressed in the treatment plan.

Admission Criteria SUDOPR

Must meet 1 - 5 and either 6 or 7:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of rehabilitative treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Active substance use disorder behavior within two weeks of the current treatment episode or at high risk for relapse.
- 5. Treatment is needed to develop coping skills to manage addictive behaviors to avoid movement to a higher level of care and develop relapse prevention strategies.
- 6. There is documented evidence of the need for treatment to address the negative impact of substance use in the person's life in any of the following areas:

- a. Family
- b. Work/school
- c. Social/interpersonal
- d. Health/medical compliance
- 7. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs **or** the member has morbidity from substance use disorder requiring medical evaluation and management.

Continued Stay Criteria

SUDOPR

Must meet 1 – 6 and either 7 or 8:

- 1. A DSM diagnosis of substance use disorder, which is the primary focus of rehabilitative treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 5. A member's readiness for change and identified barriers to change are documented and addressed with appropriate therapeutic interventions.
- 6. There is documentation of member progress towards treatment goals. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the admission.
- 7. There is clear progress in treatment manifested by increasing activity in multiple domains:
 - a. Increasing AA/NA attendance
 - b. Identification or increasing interaction with a sponsor
 - c. Increasingly active participation in the treatment process
 - d. Development of skills such as relapse prevention, cravings management, management of high-risk situations, etc.
- 8. There is documentation of ongoing active medical issues secondary to substance use disorder that have the clear potential to precipitate significant medical costs, or the member has morbidity from substance use disorder requiring medical evaluation and management.

Eating Disorder Acute Inpatient Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. The hospital or inpatient unit is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical examination with medical clearance within 24 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests (electrolytes, chemistry, CBC, thyroid, and ECG) upon admission and as appropriate.
- 4. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 24 hours of admission and the physician or physician extender provides daily face-to-face evaluation services with documentation. The physician must be available 24 hours a day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 24 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical, psychiatric or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. Multidisciplinary treatment program that occurs a minimum of six hours each day, 7 days each week. In addition, the program is operated with licensed clinical staff who are trained and experienced in the treatment of eating disorders and under the direction of a certified eating disorder specialist. If the treatment program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as acute inpatient level of care treatment services.
- 7. There is on-site registered nursing care available 24 hours a day with full capabilities for intervention in medical and behavioral health and emergencies that occur on the unit.
- 8. Nutritional planning with target weight range and planned interventions by a registered dietitian is undertaken.
- 9. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan.
- 10. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. . The family/support system assessment will be completed within 48 hours of admission with the expectation that family is involved in

- treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than twice per week.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria EDI

Must meet 1, 2 and 3 and at least one of 4, 5 or 6:

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. Meets at least one criteria, either 4, 5, 6, 7 or 8, for Psychiatric Acute Inpatient admission.
- 5. There are active biomedical complications that require 24-hour care, including but not limited to:

	Adults	Children/Adolescents
Pulse	<40	<50
Blood Pressure	<90/60	<80/50
Serum glucose	<45 mg/dl	<45 mg/dl
Orthostatic changes BP AND pulse	systolic: > 20 point drop	systolic: > 20 point drop
Supine to standing measured with 3-minute wait	diastolic: >10 point drop pulse: > 20 bpm	diastolic: >10 point drop pulse: > 20 bpm
Sodium	125 meq/l	130 meq/l
Potassium	<3 meq/l	Hypokalemia
Magnesium/Phosphate	Below normal range	Below normal range
Body Temperature	<96 °F or cold blue extremities	<96 °F or cold blue extremities

- 6. Must have either a or b:
 - a. A body weight that can reasonably lead to instability in the absence of intervention as evidenced by one of the following:
 - i. Less than 75% of IBW or a BMI less than 15
 - ii. Greater than 10% decrease in body weight within the last 30 days
 - iii. In children and adolescents, greater than 10% decrease in body weight during a rapid growth cycle
 - b. Persistence or worsening of compensatory eating disorder behaviors despite recent (with the last three months) appropriate the rapeutic intervention in a structured eating disorder treatment setting. If PHP or IOP is contraindicated, documentation of the

rationale supporting the contraindication is required. One of the following must be present:

- Compensatory behaviors (binging, purging, laxative abuse, excessive exercise, etc.) that occur multiple times daily, have caused significant physiological complications that required urgent medical treatment.
- ii. Compensatory behaviors occur multiple times daily and have failed to respond to treatment at an intensive lower level of care.

Continued Stay Criteria

EDI

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, daily treatment. For members significantly underweight (IBW < 85%), the expectation of weight gain of 2 pounds each week.
- 2. Family/support system coordination, as evidenced by contact with family to discuss current treatment, as well as support needed to continue treatment at lower levels of care.
- 3. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 4. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 5. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 6. The member is displaying increasing motivation, interest in and ability to actively engage in his/her eating disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, increasing ability to eat independently, actively developing discharge plans and other markers of treatment engagement.
- 7. There is documentation of member progress towards objective, measureable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 8. Despite intensive the rapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.
- 9. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 10. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed mental health practitioner within seven days of discharge.

Eating Disorder Residential Criteria

Intensity of Service

Must meet all of the following: for certification of this level of care throughout the treatment:

- 1. The facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of the member's history and physical examination with medical clearance within 48 hours of admission, unless completed within 72 hours prior to admission or if transferred from an acute inpatient level of care.
- 3. There is documentation of drug screens and other relevant lab tests (electrolytes, chemistry, CBC, thyroid, and ECG) upon admission and as appropriate.
- 4. The attending physician is a psychiatrist and is responsible for diagnostic evaluation within 48 hours of admission. Thereafter, the physician or physician extender provides a face-to-face evaluation a minimum of twice per week with documentation and is available 24 hours per day, seven days per week.
- 5. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 72 hours of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical, psychiatric or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 6. Treatment program includes documentation of a minimum of two, hour-long, individual counseling session per week with a licensed therapist.
- 7. There is documentation that the member is evaluated daily by a licensed behavioral health practitioner.
- 8. There is on-site registered nursing care available 24 hours a day with full capabilities for intervention in medical and behavioral health and emergencies that occur on the unit.
- 9. On-site, licensed clinical staff is available 24-hours a day, seven days a week adequate to supervise the member's medical and psychological needs.
- 10. Multidisciplinary treatment program that occurs a minimum of six hours each day 7 days each week. In addition, the program is operated with licensed clinical staff who are trained and experienced in the treatment of eating disorders and under the direction of a certified eating disorder specialist. If the program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as residential treatment services.
- 11. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by arrangement.
- 12. Nutritional planning with target weight range and planned interventions by a registered dietitian is undertaken.
- 13. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.

- 14. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within 72 hours of admission.
- 15. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria EDR

Must meet 1 - 6 and either 7, 8 or 9:

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and daily 24 hour is required to accomplish clinically significant symptom reduction
- 5. For members with a recent history of treatment usage involving multiple treatment attempts at residential/ subacute care, there must be documentation of the ability to participate in and benefit from the treatment at a residential/ subacute level of care.
- 6. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least three of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 7. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's family members and/or support system demonstrate behaviors that are likely to undermine goals of treatment or do not possess the requisite skills to manage the disease effectively, such that treatment at a lower level of care is unlikely to be successful.
 - b. The member's office-based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall

- health, concurrent substance abuse, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
- c. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
- d. The member is at high risk for admission to a higher level of care secondary to multiple recent previous inpatient treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

8. There are active biomedical complications that require 24-hour care, including, but not limited to:

	Adults	Children/Adolescents
Pulse	<40	<50
Blood Pressure	<90/60	<80/50
Serum glucose	<45 mg/dl	<45 mg/dl
Orthostatic changes: BP AND pulse	systolic: > 20 point drop	systolic: > 20 point drop
Supine to standing measured with 3-minute wait	diastolic: >10 point drop pulse: > 20 bpm	diastolic: >10 point drop pulse: >20 bpm
Sodium	125 meq/l	130 meq/l
Potassium	<3 meq/l	Hypokalemia
Magnesium/Phosphate	Below normal range	Below normal range
Body Temperature	<96 °F or cold blue extremities	<96 °F or cold blue extremities

- 9. Must have either a. or b.:
 - a. A body weight that can reasonably lead to instability in the absence of intervention as evidenced by one of the following:
 - i. Less than 85% of IBW or a BMI less than 16.5
 - ii. Greater than 10% decrease in body weight within the last 30 days
 - iii. In children and adolescents, greater than 10% decrease in body weight during a rapid growth cycle
 - b. Persistence or worsening of compensatory eating disorder behaviors despite recent (with the last three months), appropriate therapeutic intervention in a structured eating

disorder treatment setting. If PHP or IOP is contraindicated, documentation of the rationale supporting the contraindication is required. One of the following must be present:

- Compensatory behaviors (binging, purging, laxative abuse, excessive exercise, etc.) that occur multiple times daily, have caused significant physiological complications that required urgent medical treatment.
- ii. Compensatory behaviors occur multiple times daily and have failed to respond to treatment at an intensive lower level of care.

Continued Stay Criteria

EDR

- 1. A DSM diagnosis found in the Feeding and Eating Disorder is the primary focus of active, daily treatment. For members significantly underweight (IBW < 85%), there is an expectation of weight gain of 2 pounds each week.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires care 24 hours daily to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.
- 5. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 6. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 7. The treatment plan is focused on the alleviation of eating disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 8. For members with a recent history of frequent treatment usage involving multiple treatment attempts at residential/ subacute rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the residential/ subacute level of care.
- 9. The member is displaying increasing motivation, interest in and ability to actively engage in his/her eating disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, increasing ability to eat independently, actively developing discharge plans and other markers of treatment engagement.
- 10. There is documentation of member progress towards objective, measureable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 11. There is documentation that the member has accepted a scheduled follow-up appointment with a licensed mental health practitioner within seven days of discharge.
- 12. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 13. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

Eating Disorder Partial Hospitalization Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. If required by state statue, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests (electrolytes, chemistry, CBC, thyroid, and ECG) upon admission and as appropriate.
- 3. The attending physician is a psychiatrist and responsible for diagnostic evaluation within 48 hours of admission. Thereafter, the physician or physician extender provides a face-to-face evaluation with documentation as indicated, but no less than weekly.
- 4. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 5 days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical, psychiatric or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 5. Treatment program includes documentation of a minimum of two, hour-long, individual counseling session per week with a licensed therapist.
- 6. There is documentation that the member is evaluated on each program day by a licensed behavioral health practitioner.
- 7. Licensed behavioral health practitioners supervise all treatment.
- 8. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by referral.
- 9. Multidisciplinary treatment program that occurs a minimum of six hours each day 5 days each week. If the program meets more than 5 days weekly, then the remaining days are also subject to a minimum of 6 hours daily of treatment. In addition, the program is operated with licensed clinical staff who are trained and experienced in the treatment of eating disorders and under the direction of a certified eating disorder specialist. If the treatment program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as partial hospitalization services.
- 10. Nutritional planning with targeted weight range and planned interventions with a registered dietitian is undertaken.
- 11. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 12. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.
- 13. Family participation:

- a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
- b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, treatment on each program day.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.
- 5. The member needs supervision during and/or after meals to ensure adequate nutritional intake and prevent compensatory behavior.
- 6. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of thirty hours of treatment each week is required to accomplish clinically significant symptom reduction
- 7. For members with a recent history of frequent treatment usage involving multiple treatment attempts at partial hospitalization care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 8. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/psychiatric symptoms that result in major functional impairment in at least two (2) of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others
- 9. The member is cognitively capable to actively engage in the recommended treatment plan, and the member is expressing willingness to participate in the recommended treatment plan.
- 10. Member has greater than 75% of IBW or has a BMI greater than 15.
- 11. The member needs daily supervision during and/or after most meals to ensure adequate nutritional intake and prevent compensatory behavior.
- 12. This level of care is necessary to provide structure for treatment when at least one of the following exists:
 - a. The member's family members and/or support system demonstrate behaviors that are likely to undermine goals of treatment or do not possess the requisite skills to manage the eating disorder effectively, such that treatment at a lower level of care is unlikely to be successful.
 - b. The member's office based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, concurrent substance abuse, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
 - c. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or

- failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.
- d. The member is at high risk for admission to a higher level of care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

13. If present, acute biomedical complications and/or psychiatric comorbidities receive active medical management as appropriate.

Continued Stay Criteria

EDPH

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, daily treatment. For members significantly underweight (IBW < 90%), the expectation of weight gain of 1 pound each week.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of thirty hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.
- 5. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 6. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 7. The treatment plan is focused on the alleviation of eating disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 8. For members with a recent history of frequent treatment usage involving multiple treatment attempts at partial hospitalization rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the partial hospitalization level of care.
- 9. The member is displaying increasing motivation, interest in and ability to actively engage in his/her eating disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, increasing ability to eat independently, actively developing discharge plans and other markers of treatment engagement.
- 10. There is documentation of member progress towards objective, measureable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. If present, biomedical complications and/or psychiatric comorbidities receive active medical management as appropriate.

13. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

EDIO

Eating Disorder Intensive Outpatient Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. If required by state statute, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. There is documentation of drug screens and other relevant lab tests (electrolytes, chemistry, CBC, thyroid, and ECG) upon admission and as appropriate.
- 3. There is documentation of evaluation by a psychiatrist within one week of admission and is available as medically indicated thereafter for face to face evaluations.
- 4. After a multidisciplinary assessment, an individualized treatment plan using evidence -based concepts, where applicable, is developed within 5 days of admission and amended as needed for changes in the individual's clinical condition. Elements of this plan include, but are not limited to subjects such as identification of key precipitants to current episode of treatment, assessment of psychosocial supports available after discharge, availability of aftercare services in member's home geographic area, potential need for supportive living placement to continue recovery, consideration of the ability of the member/family/support system to meet financial obligations incurred in the discharge plan, need for services for comorbid medical, psychiatric or substance use conditions, contact with aftercare providers to facilitate an effective transition to lower levels of care and other issues that affect the likelihood of successful community tenure.
- 5. Treatment program includes documentation of a minimum of one hour-long individual counseling session per week with a licensed therapist.
- 6. There is documentation that the member is evaluated on each program day by a licensed behavioral health practitioner.
- 7. Licensed behavioral health practitioners supervise all treatment.
- 8. Mental health and medical services are available 24 hours per day, seven days per week, either on-site or off-site by referral.
- 9. Multi-disciplinary treatment program that occurs a minimum of three hours each day three days each week. No matter how many days the program meets each week, there is a daily requirement for 3 hours of therapies. In addition, the program is operated with licensed clinical staff who are trained and experienced in the treatment of eating disorders and under the direction of a certified eating disorder specialist. If the program offers activities that are primarily recreational and diversionary, or provide only a level of functional support that does not treat the serious presenting symptoms, these do not qualify as intensive outpatient services.
- 10. Nutritional planning with targeted weight range and planned interventions with a registered dietitian is undertaken.
- 11. There is documentation of a safety plan including access for the member and/or family/support system to professional supports outside of program hours.
- 12. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of the initial individualized treatment plan within five days of admission.
- 13. Family participation:

- a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy
- b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
- c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, treatment each program day. For members significantly underweight, the expectation of weight gain of 1 pound each week.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.
- 5. The therapeutic supports available in the member's home community are insufficient to stabilize the member's condition and a minimum of 9 hours of treatment each week is required to accomplish clinically significant symptom reduction
- 6. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient care, there must be documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 7. The member has documented symptoms and/or behaviors that are a significant deterioration from baseline function demonstrated by recent changes in behavior(s)/ psychiatric symptoms that result in major functional impairment in at least one (1) of the following areas:
 - a. primary support
 - b. social/interpersonal
 - c. occupational/educational
 - d. health/medical compliance
 - e. ability to maintain safety for either self or others.
- 8. The member is cognitively capable to actively engage in the recommended treatment plan, and the member is expressing willingness to participate in the recommended treatment plan.
- 9. Member has greater than 80% of IBW or has a BMI greater than 15.6.
- 10. This level of care is necessary to provide structure for treatment when at least one of the following exists
 - a. The member's family member and/or support system demonstrate behaviors that are likely to undermine goals of treatment or do not possess the requisite skills to manage the eating disorder effectively, such that treatment at a lower level of care is unlikely to be successful.
 - b. The member's office based providers submit cogent clinical documentation that the member requires the requested level of care secondary to multiple factors, including but not limited to, medical comorbidity with instability that acutely threatens overall health, concurrent substance abuse, unstable living situations, a current support system engages in behaviors that undermine the goals of treatment and adversely affect outcomes, lack of community resources or any other factors that would impact the overall treatment outcome and community tenure.
 - c. After a recent therapeutic trial, the member has a documented history of an inability to be managed at an intensive lower level of care, being uncooperative with treatment or failing to respond to treatment with a reduction in symptom frequency, duration or intensity that triggered the admission.

d. The member is at high risk for admission to a higher level of care secondary to multiple recent previous treatments that resulted in unsuccessful community tenure despite intensive treatment.

Note: intensive treatment is defined as at least weekly sessions of individual, family or group counseling

11. The member needs supervision during and/or after meals to ensure adequate nutritional intake and prevent compensatory behavior.

Continued Stay Criteria

EDIO

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active, daily treatment. For members significantly underweight (IBW < 90%), the expectation of weight gain of 1 pound each week.
- 2. There is a reasonable expectation for improvement in the severity of the current acute symptoms and behaviors and this requires a minimum of nine hours each week to provide treatment, structure and support.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The program progressively provides opportunities to be exposed to stressors that result or contribute to eating disorder behaviors, such as eating out, grocery store shopping, etc.
- 5. Family/support system coordination as evidenced by contact with family to discuss current treatment as well as support needed to continue treatment at lower levels of care.
- 6. For members receiving treatment outside of their geographic home, discharge planning proactively reflects and mitigates the higher risk of relapse associated with treatment away from home.
- 7. The treatment plan is focused on the alleviation of eating disorder symptoms and precipitating psychosocial stressors that are interfering with the member's ability to transition to treatment at a less intensive level of care.
- 8. For members with a recent history of frequent treatment usage involving multiple treatment attempts at intensive outpatient rehabilitation care, there must be documentation of the ability to participate in and benefit from the treatment at the intensive outpatient level of care.
- 9. The member is displaying increasing motivation, interest in and ability to actively engage in his/her eating disorder treatment, as evidenced by active participation in groups, cooperation with treatment plan, working on assignments, increasing ability to eat independently, actively developing discharge plans and other markers of treatment engagement.
- 10. There is documentation of member progress towards objective, measureable and time-limited treatment goals that must be met for the member to transition to the next appropriate level of care. If the member is not progressing appropriately or if the member's condition has worsened, there is evidence of active, timely reevaluation and treatment plan modifications to address the current needs and stabilize the symptoms necessitating the continued stay.
- 11. There is documentation that frequent attempts are made to secure timely access to all current and post-discharge treatment resources and housing (including alternative contingency plans) needed to adequately support timely movement to the next appropriate lower level of care.
- 12. Despite intensive therapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

Eating Disorder Outpatient Criteria

Intensity of Service

Must meet all of the following:

- Treatment is provided by either a licensed practitioner or licensed/accredited clinic and complies with generally accepted standards of care within the provider's scope of training/licensure.
- 2. Coordination with other behavioral and medical health providers as appropriate.
- 3. Individualized treatment plan that guides management of the member's care. Treatment provided is timely, appropriate, and evidence-based, including referral for both medical and/or psychiatric medication management as needed
- 4. Nutritional planning with targeted weight range and planned interventions with a registered dietitian is undertaken.
- 5. Recent treating providers are contacted by members of the treatment team to assist in the development and implementation of an individualized treatment plan.
 - a. Family participation: For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within diagnostic evaluation phase of treatment with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care.
 - c. Family participation may be conducted via telephonic sessions.

Admission Criteria

EDOP

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is documented evidence of the need for treatment to address the negative impact of the eating disorder in the person's life in any of the following areas:
 - a. Family
 - b. Work/school
 - c. Social/interpersonal
 - d. Health/medical compliance
- 5. The member requires ongoing treatment/intervention in order to maintain symptom relief and/or psychosocial functioning for a chronic recurrent mental health illness. Treatment is intended to prevent deterioration of said symptoms or functioning that would result in admission to higher levels of care.

- 1. A DSM diagnosis found in the Feeding and Eating Disorder section is the primary focus of active treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 5. There is documentation of member progress towards treatment goals. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the admission.
- 6. Must have one of the following:
 - a. The treatment is designed to provide relieffrom symptoms and to improve function in critically affected areas, such as family, social, educational, occupational or health behaviors.
 - b. The treatment is designed to stabilize a member with acute symptoms, preventing further decompensation, so that movement to a higher level of care is less likely.
 - c. This is a maintenance treatment in chronic recurrent mental health illness.
 - d. The current treatment focus is on issues of termination.

PNT

Psychological and Neuropsychological Testing Criteria

Intensity of Service

Must meet all of the following:

- Testing is administered and interpreted by a licensed psychologist or other qualified mental health provider (as defined by applicable State and Federal law and scope of practice).
 Technician administered and/or computer assisted testing may be allowed under the direct supervision of a licensed psychologist or other qualified mental health provider.
 Neuropsychological testing must be supervised and interpreted by a licensed psychologist with specialization in neuropsychology.
- 2. The requested tests must be standardized and have nationally accepted validity and reliability.
- 3. The requested tests must have normative data and suitability for use with the member's age group, culture, primary language and developmental level.
- 4. The requested time for administration, scoring and interpretation of the proposed testing battery must be consistent with the time requirements indicated by the test publisher.

Service Request Criteria

PNT

- 1. An initial face-to-face complete diagnostic assessment has been completed.
- 2. The purpose of the proposed testing is to answer a specific question or questions (identified in the initial diagnostic assessment) that cannot otherwise be answered by one or more comprehensive evaluations or consultations with the member, family/support system, and other treating providers review of available records.
- 3. The proposed battery of tests is individualized to meet the member's needs and answer the specific diagnostic/clinical questions identified above.
- 4. The member is cognitively able to participate appropriately in the selected battery of tests.
- 5. The results of the proposed testing can reasonably be expected to contribute significantly in the development and implementation of an individualized treatment plan.

ECTI

Electroconvulsive Therapy (ECT): Inpatient Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. Meets Intensity of Service requirements 1 9 of the Psychiatric Acute Inpatient Criteria.
- 2. The primary attending physician is a psychiatrist, trained and credentialed to administer ECT. The attending is responsible for diagnostic evaluation and provides face-to-face services with documentation.
- 3. Meets all state laws and regulations regarding the practice of ECT.
- 4. The family/support system is educated as to the practice of ECT, including post-discharge care during a course of ECT treatment with attention to restrictions on daily activities, as well as the likely need for continuation of ECT on an outpatient basis, including transportation issues.

Admission Criteria

ECTI

Must meet all of the following:

- 1. Must have one of the following DSM diagnoses, which is the primary focus of ECT treatment:
 - a. Major Depressive Disorder: single or recurrent; severe, psychotic or non-psychotic
 - b. Bipolar Affective Disorder: depressed, mixed, manic
 - c. Schizophrenia/Schizophrenia Spectrum/Schizoaffective/Psychotic Disorders
 - d. Catatonia
 - e. Neuroleptic Malignant Syndrome
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. A complete diagnostic psychiatric evaluation is completed prior to initiation of ECT.
- 4. Meets at least one criteria from 6, 7, 8, 9 or 10 for Psychiatric Acute Inpatient admission.
- 5. Must meet one of the following:
 - a. ECT initiation requests require documentation of two or more adequate trials of full dose antidepressants (adequate time = eight weeks). Augmentation with lithium, thyroid or atypical antipsychotics has been tried or considered. Alternative indication is the inability to tolerate medication due to serious side effects. Note: Acute treatment frequency for ECT is typically three to five times per week.
 - b. Initiation of ECT to determine adverse reactions and/or interactions with medical conditions.
 - c. History of prior response to ECT with adverse reactions and/or complications of medical problems.

Continued Stay Criteria

ECTI

- 1. Must have one of the following DSM diagnoses, which is the primary focus of ECT treatment:
 - a. Major Depressive Disorder: single or recurrent; severe, psychotic or non-psychotic
 - b. Bipolar Affective Disorder: depressed, mixed, manic
 - c. Schizophrenia/Schizophrenia Spectrum/Schizoaffective/Psychotic Disorders
 - d. Catatonia
 - e. Neuroleptic Malignant Syndrome

- 2. Meets all Continued Stay criteria for Psychiatric Acute Inpatient level of care **OR**
 - ECT resulted in significant medical complications that require continued inpatient monitoring.
- 3. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 4. There is a reasonable expectation of improvement in the acute behavior/symptom intensity with continued ECT and other treatments at this level of care.
- 5. Member is progressing towards treatment goals, but maximum benefit has not yet been achieved. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms.
- 6. Despite intensive the rapeutic efforts, the current level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

ECTOP

Electroconvulsive Therapy (ECT): Outpatient Criteria

Intensity of Service

All of the following:

- 1. If required, the facility is licensed by the appropriate state agency that approves health care facility licensure.
- 2. The primary attending physician is a psychiatrist, trained and credentialed to administer ECT. The attending is responsible for diagnostic evaluation and provides face -to-face services with documentation.
- 3. Post-ECT follow-up care is documented and updated to reflect changes in the clinical condition.
- 4. Meets all state laws and regulations regarding the practice of ECT
- 5. The family/support system is educated as to the practice of ECT, including post-discharge care during a course of ECT treatment with attention to restrictions on activities.

Admission Criteria ECTOP

Must meet 1, 2 & 3 and either 4, 5 or 6:

- 1. Must have one of the following DSM diagnoses, which is the primary focus of ECT treatment:
 - a. Major Depressive Disorder: single or recurrent; severe, psychotic or non-psychotic
 - b. Bipolar Affective Disorder: depressed, mixed, manic
 - c. Schizophrenia/Schizophrenia Spectrum/Schizoaffective/Psychotic Disorders
 - d. Catatonia
 - e. Neuroleptic Malignant Syndrome
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with the proposed treatment at this level of care.
- 3. A complete diagnostic psychiatric evaluation is completed prior to initiation of ECT.
- 4. ECT initiation requests at outpatient level of care require documentation of two or more adequate trials of full dose antidepressants (adequate time = eight weeks). Augmentation with lithium, thyroid or atypical antipsychotics has been tried or considered. Alternative indication is the inability to tolerate medication due to serious side effects. Note: Acute treatment frequency for ECT is typically two to five times per week.
- 5. History of prior positive response to ECT.
- 6. Must meet one of the following:
 - a. Continuation ECT: Up to six months after index episode, typical treatment frequency is individualized to sustain remission or control ongoing symptoms.
 - b. Maintenance ECT: Greater than six months after index episode, typical frequency is individualized to sustain remission or control ongoing symptoms. Treatment needs should be reevaluated every six months.
 - c. Transfer from inpatient during acute ECT series when Psychiatric Acute Inpatient criteria are no longer met and the treatments are well tolerated.

Continued Stay Criteria

ECTOP

- 1. Must have one of the following DSM diagnoses, which is the primary focus of ECT treatment:
 - a. Major Depressive Disorder: single or recurrent; severe, psychotic or non-psychotic
 - b. Bipolar Affective Disorder: depressed, mixed, manic

- c. Schizophrenia/Schizophrenia Spectrum/Schizoaffective/Psychotic Disorders
- d. Catatonia
- e. Neuroleptic Malignant Syndrome
- 2. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 3. There is a reasonable expectation of improvement in the acute behavior/symptom intensity with continued ECT and other treatments at this level of care.
- 4. Despite intensive therapeutic efforts, the ECT at this current level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

23-Hour Observation Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. On-site Registered Nursing care with full capabilities for intervention in behavioral health emergencies that occur on the unit is available 24 hours per day.
- 2. The hospital or inpatient unit is licensed by the appropriate agency.
- 3. There must be a reasonable expectation that the symptoms, behavior or crisis can be resolved or stabilized within 23 hours. If the presenting symptoms, behavior or crisis cannot be or are not resolved/stabilized within 23 hours, the member must be referred to an appropriate acute inpatient facility for continued treatment.
- 4. There is documentation of evaluation by the attending physician within 23 hours of admission.
- 5. There is documentation of drug screens and other relevant lab results.
- 6. Treatment provided is timely, appropriate, and evidence-based (where available), and includes medication adjustments, where appropriate. Documented rationale is required if no medication is prescribed. Treatment interventions should be focused to resolve the immediate crisis within the 23-hour setting.

Admission Criteria OBS

Must meet 1 - 2 and one of either 3, 4, 5 or 6:

- 1. Reasonable expectation that the presenting symptoms/behavior will adequately resolve or stabilize sufficiently to initiate treatment at a lower level of care within 23 hours.
- 2. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 3. Emerging imminent risk of significant harm to self due to one of the following:
 - a. Current threat that includes a plausible plan in the absence of the specific means and/or intent to enact said plan
 - b. Current/recent attempt that included a non-lethal plan and intent with ongoing risk due to lack of remorse, poor impulse control or inability to reliably plan for safety
 - c. Acute psychotic symptoms with disorganized or bizarre behaviors
 - d. Violent, unpredictable, uncontrollable and destructive behavior
- 4. Emerging imminent risk of significant harm to others due to one of the following:
 - a. Current threat that includes identified victim(s) in the absence of the specific means and/or intent to enact said plan
 - b. Current/recent attempt that included a non-lethal plan and intent with ongoing risk due to lack of remorse, poor impulse control or inability to reliably plan for safety
 - c. Acute psychotic symptoms with disorganized or bizarre behaviors
 - d. Violent, unpredictable, uncontrollable and destructive behavior
- 5. Acute intoxication with significant medical, emotional or behavioral disturbance requiring 24-hour medical management and intervention.
- 6. Presence or likelihood of adverse reactions to psychiatric interventions requiring 24-hour medical monitoring and management to prevent or treat serious, severe and/or imminent deterioration in the member's medical or psychiatric condition.

Crisis Intervention Services Criteria

Intensity of Service

Must meet all of the following for certification of this level of care throughout the treatment:

- 1. There is supervision of the member throughout the course of the Intervention.
- 2. There is documentation of a comprehensive assessment by a licensed mental health professional.
- 3. A psychiatric evaluation/medication evaluation is performed by a physician or physician extender if at the time of the comprehensive assessment it is determined that the member is in need of such an evaluation.
- 4. Active discharge planning should be beginning at the time services are initiated and continue throughout program participation. To be effective, the discharge plan must be developed in conjunction with the member and the family/support systems to which the member will return. The discharge plan should include the needs of the family/support system in addition to the member's continuing care needs (ambulatory appointments, medications, etc.) in order to prevent readmission. Referrals to community-based resources or services, including case management, should be included in the discharge plan.

Admission Criteria CIS

- 1. The member has documented symptoms and/or behaviors consistent with a severe, acute behavioral health condition.
- 2. The member receives constant care from a primary caregiver who is in need of a brief hiatus from care-giving in order to prevent any of the following:
- 3. Abuse or neglect of the member
- 4. Disruption or loss of the member's living situation
- 5. Loss of optimal baseline functioning
- 6. The member is not an imminent risk of significant harm to self or others and is medically stable.
- 7. The member's family/caregiver is supportive of treatment and agreeable for the member to return to the home environment within 72 hours of admission to the crisis intervention service.

Community Case Management Criteria

Intensity of Service

${\it Must meet all of the following for certification of this level of care throughout the treatment:}$

- 1. Coordination of services, agencies and/or providers as needed to engage the member in appropriate therapeutic and community services to address medical, psychiatric, substance use and psychosocial needs.
- 2. Individualized case management plan with objective, measurable and short-term treatment goals that address current needs and relevant psychosocial factors. The case management plan must be developed in conjunction with the member and follow an assessment of psychological, psychosocial, medical and substance use needs.
- 3. An assessment of the home environment, family/support system and available community resources should be included in the initial evaluation.
- 4. Servicing provider is an independently licensed mental health professional (e.g., social worker, professional counselor, psychologist, etc.) or is providing services under the direct supervision of an independently licensed mental health professional.
- 5. Family participation:
 - a. For adults: Family treatment is being utilized at an appropriate frequency. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy.
 - b. For children/adolescents: Family treatment will be provided as part of the treatment plan. If Family treatment is not held, the facility/provider specifically lists the contraindications to Family Therapy. The family/support system assessment will be completed within 72 hours of admission with the expectation that family is involved in treatment decisions and discharge planning throughout the course of care. Family sessions will occur no less than weekly.
 - c. Family participation may be conducted via telephonic sessions when there is a significant geographic limitation.

Admission Criteria CCM

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. The member meets Admission Criteria for Outpatient, Intensive Outpatient or Partial Hospitalization levels of care.
- 5. The member has had two or more admissions to higher levels of care within the past six months, or there is indication that the member is at imminent risk of readmission to higher levels of care in the absence of this intervention.
- 6. There is a lack of community, family and/or social support system resources to adequately meet the needs of the member in the home environment. This lack must be situational in nature and amenable to change as a result of the case management process and resources identified in the case management plan.
- 7. The member is engaged with or needs assistance engaging with multiple providers and services, and needs brief intervention (including in-home services) to ensure coordination and continuity of care amongst the providers and services.

Continued Stay CCM

- 1. A DSM diagnosis is the primary focus of active, daily treatment.
- 2. There is a reasonable expectation of reduction in behaviors/symptoms with treatment at this level of care.
- 3. The treatment is not primarily social, custodial, interpersonal, domiciliary or respite care.
- 4. There is compliance with all aspects of the treatment plan, unless clinically precluded.
- 5. There is documentation of member progress towards treatment goals. If the member is not progressing appropriately or if the member's condition has worsened, evidence of active, timely reevaluation and change of the treatment plan to address the current needs and stabilize the symptoms necessitating the admission.
- 6. Despite intensive the rapeutic efforts, this level of care is necessary to treat the intensity, frequency and duration of current behaviors and symptoms.

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The Significance of Bradycardia in Anorexia Nervosa

Malka Yahalom, MD, DSc, FICA1 Marcelo Spitz, MD2 Ludmila Sandler, MD2 Nawaf Heno, MD3

Nathan Roguin, MD4 Yoav Turgeman, MD1,4

1HaEmek Medical Center, Heart Institute, Afula, Israel

2Department of Children and Psychiatry, Western Galilee Hospital,

Nahariya, Israel

3Department of Pediatrics, Western Galilee Hospital, Nahariya, Israel

4Rappaport School of Medicine, Technion, Haifa, Israel

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Nancy D. Berkman, PhD1

Kathleen N. Lohr, PhD1

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